



# **BUSINESS PROFILE**

**2024**

**THE FUTURE FROM TODAY**

# D-KNACK ENGINEERING SERVICES

## BUSINESS PROFILE

**D-Knack Engineering Services** is a sole proprietorship registered under the incorporation Act 1962(Act 151) of the Republic of Ghana. The company is fully registered with the Ghana Revenue Authority and other government institution which has since honored its tax obligation. **D-Knack Engineering Services** is well positioned to execute high profile Data in varieties such as solar power voltage systems, wind turbine / elocro-mech system services, medical facilities & equipment, I.T. information technology, plant maintenance services, Security Cameras Surveillance Installation, Repair and Maintenance of Computers and Accessories etc. The company works with the philosophy of “**exceeding customers’ expectations and always providing timely services and a relationship to build clients cooperate goals**”.

**D-Knack Engineering Services** started its operations in May 2013, with the vision to be the leading Engineering Company in Ghana. From our Kumasi office we offer technical and consultancy support to most businesses through strategic partnerships with other service companies as well as industry leading remote technology. We pride ourselves on our business model which enables us to offer 80 to 90 percent (%) of our managed support services remotely, reducing cost and improving resolution times.

From inception, D-Knack Engineering Services showed consistent market growth. Our commitment to clients and our technical superiority coupled with irreproachable business ethics firmly cemented us as a company to be reckoned with. We have a proven track record in delivering innovative business solutions to our clients since its inception. **Our focus of bringing Technology to life and life to technology** enables us to always have a competitive advantage of providing affordable and quality services coupled with our experience and expertise are a very powerful combination to achieve customer satisfaction.

Our team is made up of qualified and experienced young graduates who attend to every contract with the highest level of professionalism at all times. They are highly motivated and enthusiastic about what they do. Through comprehensive staff training and staff betterment processes we continually enrich and better equip our qualified and competent staff members to provide efficient services and support to our customers.

In delivering on our promise of quality services and sale products, **D-Knack Engineering Services** is partnering with the following major manufacturers. These are IBM business partner, HP business partner, Microsoft Certified Partners, Google Partner, CISCO Gold Partners, HIKVISION Technology partner, QuickBooks Sales Partners, Tally Certified Gold Partners, UK Solar Power etc.

## OUR OBJECTIVES

Our ultimate goal is to:

1. Provide solutions to everyday challenges of clients using effective technology available
2. Build a strong and trustworthy relationship with clients in our service delivery.
3. Provide affordable and reliable products to our clients to solve their challenges.

4. Create an alliance with clients for company and national growth.

## **MISSION STATEMENT**

To develop a good reputation and brand name of choice and provide value for money to our clients, driven by innovation, professionalism and trust.

## **OUR VISION**

To be the reliable and dependable partner in providing technical solutions for both I.T and Electro-mechanical tasks, installation of networking systems, security surveillance and alternative energy source, as well as, medical / laboratory equipment and facilities Services in Ghana and Sub-Sahara Africa.

Towards the attainment of our vision we will be guided by the following values:

- **Moral Codes:** We abide by the rules and principles set by the regulator of the industries we operate as well as our own principles of business conduct that keep us ahead of the competition.
- **Professionalism:** We set high standard to remain competitive by providing quality services through highly skilled and motivated staff.
- **Efficiency:** Providing quality product and services to our clients at lower cost but profitably.

## GENERAL INFORMATION

|   |  |
|---|--|
| <b>PRIMARY CONTACTS FOR SALES/ CLIENT SERVICE</b> | <b>Tel: +233-246825866 / 0578825866</b><br><b>Email: <a href="mailto:expertsolution77@gmail.com">expertsolution77@gmail.com</a></b><br><b><a href="mailto:degbed@gmail.com">degbed@gmail.com</a></b><br><b><a href="mailto:Dknackeng@gmail.com">Dknackeng@gmail.com</a></b>  |
| <b>LOCATION OF BUSINESS ADDRESS</b>               | Adjacent Puma Filling Station, near OA Bus Terminal. Kumasi  |
| <b>TYPE OF BUSINESS</b>                           | Engineering Services   |
| <b>YEAR OF ESTABLISHMENT</b>                      | May, 2014  |
| <b>YEAR INCORPORATED</b>                          | 19 <sup>th</sup> January, 2016   |
| <b>NO. OF EMPLOYEES</b>                           | 12   |
| <b>SUMMARY OF MAIN BUSINESS ACTIVITIES</b>        | <ul style="list-style-type: none"><li>❖ Installation of Biometric Time Attendance System</li><li>❖ Installation of Solar power plant for Residential, Commercial and Industry</li><li>❖ Installation of solar street lights with different kinds of features (photo switch, motion detection brightening etc.)</li><li>❖ Installation of high-tech Security Cameras (CCTV), access and denied, GSM fire/smoke alarm system, Fiber backbone and Network Systems</li></ul> |
| <b>SUMMARY OF MAIN BUSINESS ACTIVITIES</b>        | <ul style="list-style-type: none"><li>❖ Car Trackers mainly to locate your automobiles</li><li>❖ Repairs and maintenance and accessories supplies</li><li>❖ Hospitals, Clinics, Laboratories and Universities facilities installation and services.</li><li>❖ Computer and accessories supply and repairs</li><li>❖ Gims facilities (Treadmill cycling etc.)</li></ul>   |
| <b>COMPANY CONSULTANT</b>                         | <b>Eng. Komi Degbe Dodji</b><br><b>Tel: +233-0246825866/057825866/0509114602</b><br>Electromechanical Consultant KNUST<br>0509114602<br>Dr.Enock Undersong<br>IT Consultant KNUST<br>0242272255  |

## SERVICES OFFERED

### PLANT MAINTENANCE SERVICES

We offer in-**D-Knack** maintenance technicians to meet preventive maintenance needs and emergency repairs. We can tailor our services to supply supplemental manpower as well as total outsourcing of your plant maintenance needs.

We are proud to have served industries in the automotive, food and beverage, plastic injection molding. **Machinery & Equipment moving** – inches or miles, we have the equipment and skilled employees to handle all your rigging and millwright needs.

**Construction** – building capabilities, new plant installations, renovations to existing facilities, design-build capabilities, and metal buildings.

- Chilled water systems
- Shut-down services
- Tank and vessel installation, modification and repair
- Pumps and valves (new install)
- Installation of production and assembly lines
- Site work/grading and drainage systems
- Power Plant Generators installation
- Mechanized borehole with irrigation facilities
- Mechanical Systems Assembly & configuration
- General consultancy

### I.T. INFORMATION TECHNOLOGY

#### 1. Data & Telecommunication Services

##### 1.1 Fibre Optic laying

##### 1.2 WAN/MPLS Installation & Configuration

##### 1.3 Wireless LAN Installation

##### 1.4 Local Area Networking

##### 1.5 Router Protocol Configuration (Static & Dynamic Protocols; RIP, OSPF, BGP, MPLS)

#### 2. Web Hosting, Website Design, Website Management

#### 3. Systems Integration & designing

#### 4. Mobile Apps design & integrations

#### 5. Code Café

#### 6. Computer repairs & accessories supplies

##### 7.1 Installation of Security Cameras & Network Systems

##### 7.2 Satellite dish interface installation

#### 8. General consultancy

## **SOLAR PV, WIND TURBINE / ELOCRO-MECH SYSTEM SERVICES**

D-KNACK Solutions is a full service Pv solar installer:

- Install residential and commercial solar energy systems
  - Offer a smart, modular battery storage solution
  - Configure your web-based solar power monitoring tools
  - Service all the products that we install
  - Perform on-site energy audits
  - Work directly with government agencies to reduce out-of-pocket expense for the Client
  - Take the time to answer all your questions, design and build your power system
- 
- \* Solar street lights & National grid combine
  - \* Solar water heaters
  - \* Electric Fence installation
  - \* Wind turbine power
  - \* DC/AC electrical Pump installation and services
  - \* Air conditioning Systems
  - \* Automatic Electric Gate & Fence
  - \* General Consultancy.

## **MEDICAL FACILITIES & EQUIPMENTS**

D-KNACK offers a full menu of services for clinics, Hospitals, universities laboratories, research facilities, military, and government offices in need of new medical and surgical equipment or repairs to existing devices. We understand the need for your operating room, rehab facility, or research laboratory to maintain functioning equipment when you need it. The prospect of saving one life in the emergency room or several through the creation of a vaccine hinges on medical devices that work.

D-KNACK is here to provide you with quality maintenance and repair services, and we are an authorized dealer of some of the top brands in medical equipment. When something malfunctions, call us immediately. Our experienced technicians will have your devices operating like new.

We offer the following:

Repair Services

Calibration Services

Preventative Maintenance

Inspection Services

**dk** The Future  
From Today

# D-KNACK ENGINEERING SERVICES

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[degbed@gmail.com](mailto:degbed@gmail.com)  
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## We are Digital Transformation Expert



Data & Telecommunication services, Fibre Optic Laying, Local Area Networking, Installation of Security Cameras, Car Trackers, GSM Alarm systems and Fire & Smoke detectors



Solar street lights, Solar Water Heaters, Automated Electric gate & Fence, Wind turbine power, DC/AC electric Pump installation & services, Server room power backup & general consultancy



Automated assembly machines for pharmaceutical, medical & industrial. High frequency desiccators tables - Surgical lights - surgical Anesthesia Machines - Surgical Instruments. Car driving simulators | Truck Driving Simulators, Motorcycle Driving Simulators | Military Simulators

### WHY CHOOSE US?

We believe in high value  
We connect, explore, create, empower and grow together.

- We provide full consultation
- We value our clients
- We have a track record of success
- We are always available

### ABOUT OUR COMPANY

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ACCRA: Unity Towers 2nd floor opp. Rex Cinema - Adabraka  
KUMASI: Adjacent Asafo PUMA filling station Near OA Bus Terminal